

Interactive DVD Performance Management

Brief

This interactive DVD:

- Details the procedure for adopting a performance management strategy
- Examines the do's and don'ts of objective setting, and reviewing
- Includes a practical session for delegates to put their skills into practice.

Target Audience

Anyone who conducts appraisals

Course Duration

3 hours

Benefits

Discussion topics include:

- Challenges faced by managers when dealing with performance management
 - Legal framework which underpins performance management
 - Considerations when setting objectives – SMART
 - Appropriate methods of providing feedback and criticism
 - Identifying ten things managers do to jeopardise performance management
 - How both parties effectively prepare for the appraisal review
 - Highlighting the differences between a good and bad appraisal review
 - Appropriate questioning
 - Causes of poor performance
 - Identifying, and bridging the gap between current performance and expected performance.
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